

gastro mk

FAQ's (frequently asked questions)

FOOD

◆ Do we have an alternative to the tasting menu ?

For external guests, the tasting menu is the only option. If you are eating with us more than once, chef likes to offer some variations on the menu for you.

◆ Is it typically or traditionally Moroccan ?

No, which is why it's so unusual. Like its' home, maison mk, it's built by a Moroccan, and presented to please a European !

◆ Can we cater for dietary requirements / allergies ?

The menu is suitable for a vegetarian with a fish or meat choice also for the main course. We cater for many allergies EXCEPT dairy allergies. Please let us know any allergies in the comments box on the booking page.

BOOKING

◆ How far in advance are bookings taken ?

We take reservations up to 1 month in advance for external guests. (maison mk hotel guests can book anytime through our hotel concierge)

◆ Opening and closing times of the Restaurant ?

The bar opens at 6.30pm, we serve dinner at 7.30pm & 8.30pm, dinner usually lasts 2 to 2.5 hours, we close at 11pm. (We close / take our day off on Wednesdays!)

◆ Are children allowed in the restaurant ?

We only take children over 12 years old. (Note: there is no children's menu.)

◆ Is there a dress code for the restaurant ?

No, please wear whatever makes you feel comfortable and special.

◆ Can I book a specific table?

We are small, & will do what we can to satisfy your request but cannot guarantee it. Put any seating requests in the comments box on the booking page and talk to the maitre d' on arrival.

◆ Do you take groups ?

The maximum group size we can normally take is 10 people (if we have the space!)

◆ Is there a waitlist ?

No. We advise you to keep refreshing the booking page to see if a cancellation has released a table. Alternatively, you can go on our standby list by coming to the roof terrace bar from 6.30pm, in case a table comes free on the night.

◆ Do you take credit cards ?

Yes. The prices are quoted in Dirhams and payment can be in Dirhams, Euros, Pounds, or by credit card. (The rate you get when paying in foreign currency will be the same as the rate at the bureaux de change or the banks). Please be aware that credit card is the most expensive option for you (your credit card company charges you about 2.5% when using your credit card abroad) & all credit cards can be charged in Dirhams, Pounds, US Dollars, or Euros.

CANCELLATION FEES & “NO-SHOWS”

◆ Do you charge a deposit ?

The booking system requires your credit card details as security. **No money is charged at the time of booking.**

◆ When & how can I cancel my booking ?

Cancellations made at least 24 hours in advance are not charged, just send an email to gastro@maisonmk.com

◆ How much is the cancellation fee ?

Your credit card will be charged £ 20 per person if you cancel within 24 hours of your booked dinner time (this includes cancellations due to illness), OR if you do not show up by 15 minutes after dinner has already started.